

Privacy Policy

Effective Date: [04/04/2022]

Welcome to **SozhaaCrypto.com**! Your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services.

1. Information We Collect

We collect the following types of information to provide and improve our services:

a. Personal Information

- Name
- Email address
- Contact number
- Government-issued IDs (for KYC purposes, such as Aadhaar or PAN card)

b. Financial Information

- Bank account details
- Cryptocurrency wallet addresses
- Transaction history

c. Technical Information

- IP address
- Browser type and version
- Device information (e.g., operating system)
- Cookies and tracking technologies

d. Usage Data

- Pages visited
 - Time spent on the site
 - Interaction with features
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2. How We Use Your Information

We use your information for the following purposes:

1. **To provide our services:** Facilitating transactions, wallet management, and customer support.
 2. **Verification and compliance:** Conducting KYC/AML checks to comply with Indian regulations.
 3. **Communication:** Sending updates, promotions, or legal notices.
 4. **Improvement:** Enhancing the user experience by analyzing site usage and feedback.
 5. **Security:** Preventing fraud, unauthorized access, and illegal activities.
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3. How We Share Your Information

We do not sell or rent your personal data. However, we may share your data in the following scenarios:

a. With Service Providers

- Payment processors
- Cloud storage services
- KYC/AML verification services

b. For Legal Compliance

- Sharing with regulatory authorities such as the RBI or SEBI, if required by Indian law.

c. In Case of Business Transfers

- If SozhaaCrypto is merged, acquired, or sold, your information may be transferred to the new entity.
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4. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Save your preferences.
- Analyze site usage.
- Display personalized content or advertisements.

You can control cookie settings through your browser.

5. Data Security

We take appropriate technical and organizational measures to safeguard your information, including:

- AES-256 encryption for sensitive data.
- Secure server infrastructure.
- Regular audits and compliance checks.

6. Your Rights

As an Indian resident, you have the following rights under applicable data protection laws:

1. **Access:** Request a copy of your personal data.
2. **Correction:** Correct inaccuracies in your information.
3. **Deletion:** Request deletion of your data (subject to legal retention requirements).
4. **Withdrawal of Consent:** Revoke consent for data processing.

To exercise your rights, email us at [sozhaa@sozhaacrypto.com].

7. Third-Party Links

Our website may include links to third-party websites. We are not responsible for the privacy practices of these websites and encourage you to review their policies.

8. Children's Privacy

SozhaaCrypto.com does not knowingly collect data from individuals under the age of 18. If you believe we have inadvertently collected such data, please contact us for immediate removal.

9. Changes to this Privacy Policy

We may update this policy to reflect changes in our practices or Indian regulatory requirements. The updated policy will be posted on this page with the effective date.

10. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Email: sozhaa@sozhaacrypto.com